



**SUPPLEMENTARY
AGENDA
ORDINARY MEETING
WEDNESDAY, 31 JULY 2013**

Notice is given that the next Ordinary Meeting of Tiwi Islands Shire Council will be held on:

- Wednesday, 31 July 2013 at
- Wurrumiyanga
- Commencing at 10am

Your attendance at the meeting will be appreciated.

**Alan Hudson
Chief Executive Officer**

AGENDA

4 CORRESPONDENCE

4.2 CORRESPONDENCE FROM LGANT 3

CORRESPONDENCE



ITEM NUMBER	4.2
TITLE	Correspondence from LGANT
REFERENCE	124585
AUTHOR	Alan Hudson, Chief Executive Officer

Council are provided with copies of two recent letters dated 10 June and 13 June 2013 received on the 29th July from LGANT.

BACKGROUND

Two letters dated 10 June 2013 and 13 June 2013 have been received from LGANT for Councils information.

The first letter dated 10 June from the Minister for Transport refers to the new access arrangements for the general public to MVR Services and recent measures to improve MVR customer service.

The second letter dated 13 June confirms LGANT's advice to the Chief Minister regarding protocols to be followed when visiting Council areas or communicating with officials.

ISSUES/OPTIONS/CONSEQUENCES**CONSULTATION & TIMING****RECOMMENDATION:**

That Council notes the two letters dated 10 June and 13 June 2013 received from LGANT for information

ATTACHMENTS:

- 1 Email dated 29 July 2013 from LGANT.pdf
- 2 2013-06-19 NTG MVR Services0000.pdf
- 3 11.13 Reply to LGANT letter.pdf

Bruce Moller

From: Alan Hudson
Sent: Monday, 29 July 2013 12:32 PM
To: Bruce Moller
Subject: FW: Letters for your information only
Attachments: 2013-06-19 NTG MVR Services0000.pdf; 2013-06-21 COTA NT Seniors Survey.pdf; 11.13 Reply to LGANT letter.pdf

Bruce
Letters 1 and 3 to council please.
Thanks
Alan H

From: Cassie Cook [mailto:cassie.cook@lgant.asn.au]
Sent: Monday, 29 July 2013 11:41 AM
To: Alan Hudson; 'Alison Doyle'; 'Brendan Dowd'; Brian Hylands; Cathryn Hutton; 'Cathy Winsley'; 'David Laugher'; David Shoobridge; 'Dr Ross Theedom'; Jeff MacLeod; John Japp; 'Lee Farrell'; Michael Berto; 'Michael Campaign'; 'Rex Mooney'; Ricki Bruhn; 'Russell Anderson'; Stuart Duncan; Adrian Dixon; 'Allan McKay'; 'Andrew Turner'; Banambi Wunungmurra; 'Barb Shaw'; Betty Sullivan; 'Damien Ryan'; 'Fay Miller'; 'Ian Abbott'; 'Lord Mayor'; Lothar Siebert; Lynette Jane Desantis; Sid Anderson; Tony Jack; 'Trish McIntyre'
Cc: Sally Vasey; Linda Elmer; 'Caroline Hocking'; 'Heather Kirk'; 'Jeanette Thompson'; 'Jessica Hackett'; 'Lisa Quinn'; 'Marlene Watt'; Claire Arnott; 'Courtney Barber'; Gina Lillico; Jodi Hart; Maina Brown; 'Pamela Hodges'; Rebekka Atz; Rita Duncan; Rose Peckham
Subject: Letters for your information only

Hi everyone,
Tony asked that I forward the attached letters on to you all for your information.
Cheers.

Cassie Cook
Executive Assistant to the CEO and President
21 Parap Road, Parap, NT, 0820
PO Box 2017, Parap, NT, 0804
Ph: (08) 08 8944 9680
Fax: (08) 8941 2665
Email: cassie.cook@lgant.asn.au
Website: www.lgant.asn.au



29/07/2013



CHIEF MINISTER
MINISTER FOR TRANSPORT

Parliament House
State Square
Darwin NT 0800
chief.minister@nt.gov.au

GPO Box 3146
Darwin NT 0801
Telephone: 08 8928 6500
Facsimile: 08 8928 6577

Mr Peter McLinden
Manager Transport & Infrastructure Services
Local Government Association NT
PO Box 2017
PARAP NT 0804

Dear Mr McLinden

Over the past six years Motor Vehicle Registry (MVR) transaction numbers have increased by 30 per cent, resulting in over 800 000 transactions being processed last year across the Territory. That growth, driven by the expanding Territory population and economic development, is likely to continue.

To improve access to MVR services, reduce wait times and increase the number of transactions that can be undertaken on-line or over the phone, Government has recently implemented a range of measures.

These include:

- Saturday morning trading, including pre-booked light vehicle inspections at MVR Goyder Road between 9am and 12 noon
- installation of a Quick Pay internet station at MVR Goyder Road – allowing customers to undertake transactions online
- encouraging the use of Authorised Inspectors (mechanics) to do roadworthy inspections – rather than waiting in line at the MVR Test Shed
- promoting the use of MVR Quick Pay to renew registrations and driver licences online
- a software upgrade to the MVR Call Centre, improving call centre services and wait times.

While these measures have been taken up enthusiastically by Territorians, I have approved a number of additional initiatives to further simplify access to services, reduce wait times and modernise MVR operations while maintaining a focus on safe road use.



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From 1 July 2013 the following measures will further improve customer service:

- The removal of registration stickers for light vehicles. While not needing to display a sticker, customers will still receive reminder renewal notices. Light vehicle registration will continue to be checked by police officers and transport inspectors by reference to registration databases.
- Eyesight testing at application for a first licence, at age 70 and then annually.
- A new 10 year driver licence (not available to holders of a Hire or Reward 'H' and Driving Instructor 'D' endorsement)
- Light vehicle registration checks at five years, ten years and annually thereafter.

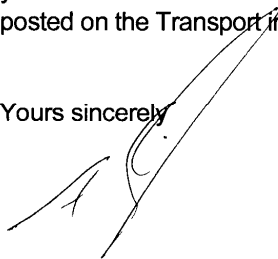
From August 2013:

- Over the counter renewals through Australia Post outlets for vehicle registration where roadworthy inspections are not required and driver licence renewals where photographs are not required. It is envisaged that these services will be popular with seniors and Territorians living in regional and remote locations. This will be extended to provide other services in the future.
- A smartphone/ tablet application will be available which will allow MVR customers to not only check their registration details but to do other transactions through a dedicated secure portal.

These initiatives will further reduce the number of times customers will need to attend an MVR office or inspection station, allowing more transactions to be done online without compromising road safety.

I have enclosed a copy of a flyer which will be included in all registration and licence renewal notices from the middle of May 2013. Territorians will be informed of these changes through both print and electronic media over coming weeks and we will provide you with further information of the reforms as we progress. Regular updates will be posted on the Transport internet site at www.transport.nt.gov.au.

Yours sincerely



ADAM GILES

10 JUN 2013



CHIEF MINISTER

Parliament House
State Square
Darwin NT 0800
chief.minister@nt.gov.au

GPO Box 3146
Darwin NT 0801
Telephone: 08 8928 6500
Facsimile: 08 8928 6577

Mr Damien Ryan
President
Local Government Association of the Northern Territory
PO Box 2017
PARAP NT 0804

Dear Mr Ryan *Damien*

Many thanks for your letter of 27 May 2013 and your advice regarding protocols to be followed when visiting Council areas or communicating with Officials.

I have passed on your letter to my Ministerial colleagues and fellow MLAs for their information and appropriate action.

My best wishes to you as President and to all Members of LGANT.

Yours sincerely

A handwritten signature in black ink, appearing to read 'ADAM GILES', written over a large, stylized graphic element that resembles a signature or a large letter 'A'.

ADAM GILES

13 JUN 2013