



**SUPPLEMENTARY
AGENDA
ORDINARY MEETING
TUESDAY, 28 MAY 2013**

Notice is given that the next Ordinary Meeting of Tiwi Shire Council will be held on:

- Tuesday, 28 May 2013 at
- Conference Room, Yapilika Forestry Centre, Maxwell Creek
Melville Island
- Commencing at 2 pm

Your attendance at the meeting will be appreciated.

**Alan Hudson
Chief Executive Officer**

AGENDA

4 CORRESPONDENCE

4.9 MILIKAPITI FLY TIWI AGENT 3

CORRESPONDENCE



ITEM NUMBER 4.9
TITLE Milikapiti Fly Tiwi Agent
REFERENCE 120192
AUTHOR Alan Hudson, Chief Executive Officer

Council are provided with a copy of a recent email and letter received late on Friday 24th May 2013 from Hardy Aviation in relation to the Ground Handling Agent at Milikapiti.

BACKGROUND

Please refer to the attached letter from Hardy Aviation.

ISSUES/OPTIONS/CONSEQUENCES**CONSULTATION & TIMING****RECOMMENDATION:**

That Council notes the correspondence from Hardy Aviation in relation to ground handling agent at Milikapiti

ATTACHMENTS:

- 1 Email dated 24 May from Hardy Aviation re Milikapiti Ground Handling.pdf
- 2 Letter from Hardy Aviation to CEO Alan Hudson received 24 May 2013.pdf

Bruce Moller

From: Alan Hudson
Sent: Friday, 24 May 2013 3:20 PM
To: Bruce Moller
Subject: FW: Milikapiti Fly Tiwi Agent
Attachments: Tiwi Island Shire Council.docx

Bruce
Another letter for Council's attention, pls.
Alan H

From: Andrew Hardy [mailto:ah@hardyaviation.com.au]
Sent: Friday, 24 May 2013 3:04 PM
To: Alan Hudson
Cc: Harry Harris; Gillian Thompson; 'Ray Allwright'; John Hardy; Greg Hardy
Subject: Milikapiti Fly Tiwi Agent

Good afternoon Alan, I have drafted a letter with regard to the Fly Tiwi Ground Handling Agent at Milikapiti. We would like to make it clear that we have no intention of wanting to suspend our service to Milikapiti community. We recognise the importance of the RPT service to the Tiwi Islands and the benefits it provides the communities and our business. However, we have had difficulty with the current agents lack of commitment to the position. This is having an impact on our regulatory compliance in accordance with RPT rules. We cannot over-state the importance of this compliance especially at a time that Hardy Aviation is working closely with the regulators. We have attempted to source an alternative agent but have had no success. Ray Allwright has been working in the back ground assisting and continues to do so. We acknowledge this is not the responsibility of the Shires, however, we welcome your input and at least you ought to be aware of this situation. We look forward to hearing from you.

Cheers,

Andrew Hardy

Commercial Manager
Hardy Aviation NT P/L

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27/05/2013



Alan Hudson
CEO Tiwi Island Shire Council
P.O Box 104
Parap NT 0804

Dear Alan,

Hardy Aviation conducts an RPT (scheduled) air service to the Milikapiti community. As part of the RPT service Hardy Aviation is obliged under the Civil Aviation Act to ensure that there is a suitably qualified Agent present before arrival of the aircraft, to assist with the ground handling of passengers, luggage and freight whilst the aircraft is at the port and to be present to ensure the aircraft has made a safe departure.

Hardy Aviation cannot overstate the importance of the agent as part of the Regular Passenger Transport Service. If Hardy Aviation conducts an RPT service to a community and an Agent is not present before, during and after the flight then Hardy Aviation is in breach of the Civil Aviation Act and exposes its Certificate of Airworthiness (AOC) to risk. We have over 120 full time employees to meet the demands of operating thirty aircraft and cannot risk the well being of the company in this way.

In recent times pilots have reported to Hardy Operations that the Milikapiti agent has regularly failed to be present to fulfil their obligation to the RPT service and has failed to communicate important issues to Operations in Darwin. Despite repeated warnings this behaviour continues. This person has become unacceptable to Hardy Aviation as an agent. Efforts have been made by our staff to identify a replacement from the community but without success so far.

This letter is first of all an appeal to the Tiwi Island Shire Council to help Hardy Aviation find a suitable replacement and secondly to give notice that if nobody is found we will have no option but to suspend the RPT service to Milikapiti until a reliable person can be employed.

Thanks in advance for any help you can give us. We understand that this is not TISC's direct responsibility but we are hoping that your influence and contacts may be able to resolve this problem.

Regards,

Andrew Hardy

Commercial Manager
Hardy Aviation NT P/L

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